

Subject:

## Ongoing operation at our production site. Information on COVID-19

Dear customers and business partners of Druckerei Berger,

The current spread of the coronavirus and the related decisions of the Austrian government occupies the entire country. We also have taken different precautions and measures in these unprecedented times which we would like to inform you about.

### Health is our most important commodity – our employees are working from home

We are a family-run business and one of our priorities is taking responsibility for our employees, our customers and our business partners as well as all of our fellow human beings –this is especially important in exceptional times like these. This is why all of our project managers and the entire sales team are working from home at the moment. Our high-quality consultants remain available for you at any time under their usual phone numbers.

### Production and delivery will continue

Our production and deliveries will continue in compliance with all legal provisions and special safety measures until further notice.

### Will all deadlines be met?

Production and delivery are continuing without any interruption at our site. However, we would like to ask you for your understanding that delays in deliveries are possible in the current situation. Furthermore, we unfortunately cannot guarantee that deadlines will always be met due to unforeseeable supply shortages with our suppliers. We are continuously monitoring the situation and will immediately inform you should there be any changes to the status quo. In the meantime, whenever you have any questions, don't hesitate to contact us.

### Reliability and individual consulting – we are there for you

Our motto "Your personal printer" remains true; in times like these, even more so. Get in contact with us whenever we can do something for you, regardless of whether you have a question, a request, or need to adjust your order. We know that flexible solutions and individual consulting and advice are more important than ever. At the same time we ask that you only visit us in urgent cases. We are well prepared to answer any question over email or the phone.

Thank you for your loyalty. Stay healthy!

Yours sincerely,  
Druckerei Berger



Ferdinand Berger



Peter Berger